

# Blackboard Schoolwires End-User Technical Requirements

Effective with the Schoolwires 2.12 Version, October-November 2015

Browser	Notes
Google Chrome™, most recent stable version	Google Chrome applies updates automatically.
Microsoft® Internet Explorer® versions 9, 10 and 11	<p>We recommend using the latest version that Schoolwires supports. Note these restrictions:</p> <ul style="list-style-type: none"> <li>• Table app cannot be managed in IE9.</li> <li>• Important messages viewing is diminished for viewers in IE9.</li> <li>• MyView Personal Workspace works best in IE10 or IE11.</li> <li>• Metro version of IE10 and IE11 and touch-enabled devices are not supported.</li> <li>• Compatibility View is not supported.</li> </ul>
Microsoft® Edge	<p>Current limitation:</p> <ul style="list-style-type: none"> <li>• Photo Gallery &amp; batch file upload are not compatible</li> <li>• Does not support Netscape Plugin Application Programming Interface (NAAPI) plug-ins.</li> </ul>
Mozilla® Firefox®, most recent stable version	Mozilla Firefox can apply updates automatically.
Apple® Safari® versions 6.x ,7.x & 8.x	Mac OS 10.7 or later

## Mobile Web App Requirements

Supported WebKit-based browsers (does not include tablets; WebKit is an open source web browser engine)

- Apple iOS 7.x – 9.x
- 4.1 – 4.4 (Jelly Bean) – 5.0.x (Lollipop)

## Recommended Requirements for Viewing and Editing, All Browsers

- Oracle JavaScript, SSL, Oracle Java
- Adobe Flash Player, most recent stable version (Flash Photo Galleries, Podcasts, Site Manager batch file upload & Table app copy & paste)
- Recommended resolution: 1280x800 or higher
- Enable Cookies

## Additional Requirements

VGA monitor with x32 color or better; mouse, trackball, or other pointing device

## Discontinued or Limited Browser Support

As of June 2015, support for Microsoft Internet Explorer 8 and Safari 5.x was discontinued. Bugs or performance issues that appear only when using these browsers will not be investigated or fixed. Existing products or features that have previously working in this browser may continue to work until updated. Current restrictions are listed below.

IE8 does not support the TinyMCE editor, which is included in most Schoolwires apps and some functionality on the MyView dashboard.